



Airline Catering Evidence Clause - Draft Only

Draft language for airline procurement, supplier assurance and legal teams considering electronic cold-chain evidence requirements in catering agreements. Requires legal review before use.

Draft clause

1. The catering supplier must maintain and, on reasonable request, provide electronic cold-chain evidence for applicable chilled ready-to-eat airline catering carts or dispatches across the ground-leg journey from final cold-hold release to aircraft handover or other agreed end point.
2. The evidence should include timestamped temperature records, cart or dispatch identifier, relevant journey stage, exception summary, applied rule profile, report generation timestamp, data completeness status and retained source-record reference.
3. Where a temperature exception, service delay, incident review or audit request occurs, the supplier should be able to provide an evidence pack within the timeframe agreed under the contract, including PDF summary and machine-readable export where available.
4. Representative or manually reconstructed records should be clearly identified as such. Automated source records should be retained for the agreed retention period and made available to authorised client, audit or insurer review processes.

Implementation notes

Clause control	Recommended approach
Use with legal review	This draft is not legal advice and should be reviewed by the airline or buyer legal/procurement team before use.
Keep the requirement outcome-based	Ask for evidence fields and export capability, not a specific vendor, device model or technical stack.
Align to jurisdiction and contract	Retention period, response time, threshold profile and incident escalation should match the airline contract and applicable local law.
Protect operational privacy	Private supplier/client evidence should remain within agreed governance controls and not become public benchmark data without consent and review.

GCCAP relevance

GCCAP is designed to help airline caterers and airlines generate the evidence package described above: cart-level records, stage context, exception logic, retained source data and client-safe exports.