



Insurer Evidence Checklist

A practical review checklist for aviation food-liability, product-liability and incident reconstruction discussions involving airline catering cold-chain evidence.

Review area	Evidence expected
Incident scope	Can the report identify the dispatch/cart, flight or service window, site, route context and report generation time?
Temperature exposure	Can the evidence show start time, end time, duration above the applied threshold, peak temperature and cumulative exposure?
Stage and custody context	Can the report show whether the event was observed during cold-hold, staging, loading, transport, tarmac hold, handover or return?
Source evidence	Is the summary supported by retained raw records, timestamps and exportable files rather than only manual statements?
Corrective action	Can the client record quarantine, hold/release, discard, reload, investigation, CAPA or review action against the event?
Evidence confidence	Does the package disclose completeness, missing data, delayed retrieval, unmapped records or limitations?

Why insurers care

In a food-safety or customer illness allegation, incomplete records create uncertainty. A stronger evidence pack helps reviewers understand the timeline, the exposure window, the source data available and the operational stage where review should focus.

Boundary

GCCAP provides evidence support for review. Final coverage, liability, causation and food-safety decisions remain with the insurer, client, adviser, regulator or court as applicable.